



Cayuse Newsletter

From everyone here at Cayuse, we hope you're all well and safe!

Celebrating our Growing Community of Customers

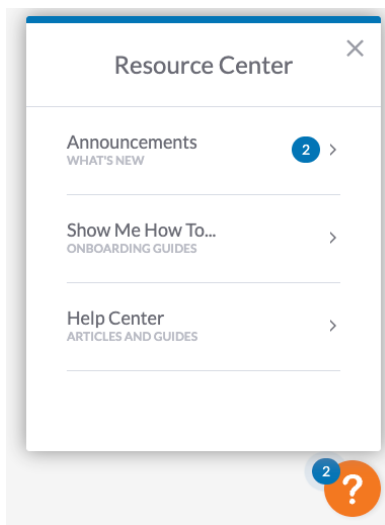
At the beginning of the quarter, we'd like to recognize and highlight the new customers who joined us in the past three months including BayCare Health System, Buckinghamshire Healthcare NHS Trust (UK), Children's Mercy Hospital, Middle Tennessee State university, OSF Healthcare, Sanford-Burnham Prebys Medical Discovery Institute, St. Joseph's University Medical Center (St. Joseph's Health), University of Maryland - Center for Innovative Biomedical Resources, University of Northern Iowa, and West Hills Community College District.

We were also excited to see so many customers further extend their use of the Cayuse Research Suite by adding solutions including Cal Poly Pomona Foundation, Fayetteville State University, Fraser Health Authority (Canada), Georgia Institute of Technology, Magee Women's Research Institute, Mount Sinai Hospital, New York University, The New School, Thomas Jefferson University, Universite de Moncton (Canada), University of Detroit Mercy, University of North Carolina - Greensboro, and Vitalant Research Institute.

Thank you all for your trust, we look forward to supporting you and maximizing your success in the years to come!

Customer Education

In-product training is live! You may have recently noticed, in certain Cayuse solutions, that built-in training guides have been made available to all users. If you have already closed them out, don't worry, you can always access them from the **Resource Center**, under **"Show Me How To..."**



Need help with a Cayuse solution? Watch a short video on [How to Submit a Support Ticket!](#)

Community News

See what's new in the Connect Community! Ask questions, learn from your peers, and stay up-to-date on all things research administration-related:

- **Discussion:** [Working with external partners](#). Working with external partners can raise questions about what access to provide them to your own systems and data. Read how other institutions manage this process.
- **Discussion:** [Setting up new sponsors](#). Check out this discussion to see how a variety of institutions manage requests for new sponsors and subs to be set up in Cayuse.
- **In case you missed it:** Each week, we're sharing a tip on how to make the most of the Connect Community. Check out [this recent tip](#) on adding the Cayuse solutions you use to your profile to get more relevant content!

Cayuse and Industry Events

Reminder to Save the Date for Connect by Cayuse Conference

Our annual conference *Connect 2022 will take place virtually again this year on October 11-13*. Watch for Registration, Call for Speakers, and Award Nominations' email coming your way in May.

April 28 - Webinar Featuring Customers Leveraging Cayuse Inventions

Take a break and join **Jackson State University** and **Nationwide Children's Hospital** Technology Commercialization leaders for a 40-minute conversation to learn why they made the important decision to use a technology solution to manage all aspects of the lab-to-market process related to technology transfer, IP management, and research commercialization. The conversation will focus on:

- The need and tipping point for a modern tech transfer solution
- Gaining internal support and securing budgeting
- Managing implementation and internal processes
- Benefits and outcomes

[Register here!](#)

The [recording](#) of the **March 31 webinar on Cayuse Proposals (S2S)** can be found in the community. The webinar covered industry and product updates as well as a product demo highlighting:

- Major feature functionality:
 - Reducing redundant data entry for efficiency and accuracy
 - Navigating error/warning validations
 - Task management and end-user access
- System-to-system submission success
- Integration with Cayuse Sponsored Projects and other internal systems

May 11 - Grab a Cup of Tea and Enjoy the Conversation!

Join **London South Bank University** and Cayuse for a 40-minute conversation to learn more about why the university made the important decision to transition from tracking their grants on spreadsheets and Google docs to an electronic system. The conversation will focus on:

- The challenges they experienced prior to choosing Cayuse
- What piqued their interest in Research Manager, Ethics Monitor, and Repository
- How the products integrate with their existing systems
- The value and importance for their team to have a consolidated and centralized system like Cayuse

[Register here!](#)

Upcoming Industry Events

In case you're attending, do not hesitate to pass by the Cayuse booth and say hello, we'd love to hear from you!

- **National Council of University Research Administrators**
[NCURA Region III Spring Meeting](#): May 1-4, Louisville, KY
[NCURA Region I Meeting](#): May 2-5, Newport, RI
[NCURA Region IV Spring Meeting](#): May 8-11, Minneapolis, MN
- **American Association for Laboratory Animal Science**
[District 8 AALAS Meeting](#): May 23-25, San Diego, CA

Product Releases

Admin and Outside Interests Release

In the Admin release, a new COI role has been added to Admin called COI Primary Reviewer. The goal is to reduce reviewer routing confusion. Disclosures can be set up to automatically route to you for review, based on the Unit, reducing time it takes to manually assign reviewers. Please note that this new role is optional and not required to be used. Additional release notes about this new role along with auto-assignment set up information can be found [here](#).

Proposals (S2S) Release

The newest release of Proposals (S2S) comes with many new updates:

- Sub-award budget forms in Subawards.com updated to use UEI and GG PDFs in order to mitigate issues with the use of DUNS by subs going forward.
- Support available for new HRSA ANE Program Data Specific Forms V1.0, as well as USDA AFRI Project Type form v2.0.
- Business Rule Validation added to support NIH Child Care Funding Requests.
- Number of attachments for the ED 900 form increased from 9 to 18.

Full release notes can be found [here](#).

Human Ethics Release

The latest release of Human Ethics includes:

- Updated flag options to choose from when you flag a study.
- Removing display status counts on the four workflow status categories to enhance the solution performance.
- Limited IRB review time included in the time counts and indicated in the aggregate metrics.

Check out the full release notes [here](#).

Inventions Release

The Inventions March release includes many new features:

- New reports are available through the Reports tab.
- Invoice templates can now be created and managed from within Inventions for users with certain permissions. Invoices can be emailed directly from Inventions and can include attachments. They can also be re-sent after the initial send.
- SP Sponsor data values can now be added to new iEdison reports (Invention, Patent, or Utility) on a technology record.
- Ability to view, add, edit, and delete Sponsor information pulled in from Sponsored Projects data within Agreements.
- Users with certain permissions now have access to a new section in the Technologies tab called “Sponsors in Cayuse SP” that allows users to add and delete Sponsored Projects Award information.

Full release notes can be found [here](#).

Customer Highlights

How London South Bank University (LSBU) Created a Connected and Configurable Research Experience with Tech

LSBU’s mission is to transform lives, communities, businesses, and society through applied education and insight. To promote this mission, the team at LSBU sought out a solution that would create a centralized hub for research activities, integrate with existing systems, and engage academic and research staff. They were already familiar and happy with Cayuse after using the solution for post-graduate research, so the decision to expand further into the Cayuse Research Suite made logical sense. We sat down with **Yvonne Mavin**, Head of Compliance and Systems and **Steve Grace**, Deputy Head of LLR: Library Systems and Content to take a closer look at their story. Read more [here](#).

Raising the Bar for On-Time Implementation with Rocky Mountain University of Health Professions

Implementing new technology successfully requires a partnership between a research institution and the technology provider. For the team at Rocky Mountain University of Health Professions (RMUoHP), a partnership with Cayuse led to not only a smooth implementation of Human Ethics but also an on-time delivery of their new functionality to all stakeholders. Although they had already made the initial transition from manual to digital for many of their processes, there was still opportunity for improvement, specifically in efficiency, submission completeness, and overall control and flexibility over the experience. Thank you **Darcy**

Hammar, Director, Human Research Protection Program (HRPP) and **Shilo McIntire**, IRB Analyst for sharing your success with us. Read their full story [here](#).

Resources

Your Comfort Zone May Put Your Research Organization at Risk

As humans, it's natural to gravitate toward our comfort zone. The safety and comfort associated with routine and known expectations and outcomes (whether good or bad) is much easier than trying to embrace something new and unfamiliar. For research teams and administrators, the comfort zone may center around existing, long-standing processes or systems. They may not be the most efficient or even the most accurate, but they are comfortable because they are known and already part of the routine. The problem with the comfort zone, however, is that it stalls growth and could actually put your research program at risk. Check out this [article](#) to learn more about the risk points and how to challenge your comfort zone.



Hope to see you at our webinars and industry events!

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